

AN IMPORTANT MESSAGE



HOMEOWNER EMERGENCY LEAK PROTOCOL

Due to record rainfall, you may be experiencing more leaks than ever before. Don't panic...We are providing these Emergency Leak Protocol tips to minimize your pain!



Gently poke a hole in the ceiling where dampness is occurring using a screwdriver or pen to mitigate further damage to the ceiling and direct the flow of releasing water.



Place towels and buckets or large bowls under the drip point to collect the water.



Remove personal belongings to prevent damage to the items.



Lift carpet and place towels at wet walls and on wet windowsills. Replace towels as needed.



Turn lights off when leaking occurs at electrical fixtures and allow water to drip out of fixture into bucket. If water collects in a fixture bowl, simply remove and dump. **Leaking at a light fixture feels like an emergency, but electrical fire from rain is not a likely occurrence.



Loose drywall and plaster is typically not a serious health risk.



Remove leaves and debris from deck areas and window tracks to prevent damming.



Capture what you discover with photos.