

PATROL & GUARD MASTERS

**70390 Highway 111 Ste. 100
Rancho Mirage, CA 92270**



December 27, 2021

Dear Villas de Las Flores Residents,

Patrol Masters is pleased to announce our appointment as your Courtesy Patrol Service as of 12/24/2021. Our patrol officers are educated in the latest technologies and are trained to conduct inspections and respond to issues as directed by your Board of Directors.

Patrol Masters has earned a reputation for exceptional service, diligent patrol, and rapid response times. Our distinctive patrol units, uniformed personnel, effective patrolling techniques, and thoroughness during each shift ensures a high security profile and helps maintain a safe and pleasant environment for you and your family. The following are some situations in which you may need Patrol Masters assistance:

1. To report loud noise, parties, etc
2. To report suspicious activities, illegal activities, etc.
3. To report illegally parked vehicles, etc.

In case of emergency, please dial 911

Patrol Masters operates at your community by conducting RANDOM patrol visits throughout the night, 7 days a week and is staffed with live customer service representatives to answer all calls. All our Officers have direct access to our Control Center via mobile on-board computers, cellular and Verizon Digital Network Push-To-Talk (PTT) phones.

Should you need us or have any questions, please feel free to call us at (877) 648-0602 or email our on-duty watch commander at watchcommander@patrolmasters.com

We look forward to working with you.

Sincerely,
Patrol & Guard Masters

Patrol & Guard Masters Security Services, Inc.
70390 Highway 111 Ste. 100
Rancho Mirage, CA 92270