



*A Publication for the Owners & Residents of
Stonegate Homeowners Association*

Stonegate COMMUNITY NEWS

COMMUNITY NEWSLETTER

MAY 2016

CPR Construction Work Continues

Last month the new maintenance company, CPR Construction, started work on site on Fridays. The technicians are working through the backlog of items and the Board is prioritizing their jobs according to: life and safety items first, items of like kind are grouped together, and time since the item was first reported. Please send any **new** maintenance requests that are Association responsibility to Cardinal Property Management Customer Service with **Stonegate** in the subject line. To expedite your request, don't forget to include your unit's address, complete contact information and a good description of what the problem is and where, specifically, it is located. In some cases it may be helpful to attach a picture to your e-mail, if you have that capability.

If you have already submitted maintenance items to Cardinal, please note that your requests have been compiled and prioritized as noted above. There is no need to resubmit items. Please be patient as we get this program operating smoothly. **Please do not approach the on-site person for requests – every request must go through the Customer Service department.** Also, be aware that the CPR technician does not work if it is raining.

Cardinal Property Management Contacts

Stonegate HOA is now professionally managed by Cardinal Property Management. Please send any requests to Cardinal now. Please e-mail requests when possible and put STONEGATE in the subject line.

- **Account Manager:** Nancy Vlasak, nvlasak@cardinal-online.com
- **Administrative Assistant:** April Dana, adana@cardinal-online.com
- **Customer Service/Maintenance Requests:** Sandi Fish, sfish@cardinal-online.com
- **Billing Questions:** Noel Krips, nkrips@cardinal-online.com

If you need to call Cardinal, please call the office at (714) 779-1300. Office hours are 9:00 a.m. to 5:00 p.m. Monday through Friday. We are closed from 12:30 p.m. to 1:30 p.m. for lunch.

Cardinal Property Management
825 N. Park Center Drive, Suite 101
Santa Ana, CA 92705



For after hours emergency assistance, please call: (714) 459-0477

Mark Your Calendar!

The Stonegate Homeowners Association Board of Directors **meetings are held on the first Wednesday of every month** at the Community Clubhouse. The next Board of Directors Meeting will be held on:

**Wednesday, May 4, 2016 at
6:30 p.m.**

2016 Board Election Results

A Resolution was passed at the April Meeting to conclude efforts to obtain quorum (required number of votes) to hold the 2016 Annual Meeting and determine that the current Board members will remain in place with the following positions:

Heidi Gilia – President
Anita Coyoli – Vice President
Jeno Gilia – Treasurer
Cyndi Jantzen - Secretary
Dorothy Prout – Member at Large

The 2016 Annual Meeting and Election will be scheduled in the fall of 2016.

DON'T GET TOWED

Parking Reminders

There is no assigned common area parking for any individual or household. The limited common area parking is available to all Stonegate residents and their guests on a "first come – first served" basis. It has come to the Board's attention that people are parking in the community parking areas without the proper permit or safe listing. Each lot is provided ten (10) safelist days per calendar quarter. Call DPA Security at (714) 448-5294 if you need to update your permit or to safelist a vehicle. If you are renting out your unit, make sure that your tenants have the parking rules.

Any vehicle parked in the common area parking between 12:00 a.m. and 6:00 a.m. without a Stonegate parking permit properly displayed will be considered illegally parked. A licensed patrol company patrols the common area parking at random times throughout the day and night.

All alleyways are Fire Lanes! Vehicles are prohibited from parking in or protruding into any Fire Lane! Vehicles parked in a common area parking space must not extend into the Fire Lane.

Unattended parking in the Stonegate Common Areas other than in Common Area Parking Spaces is prohibited. Vehicles in violation are subject to towing at the vehicle owner's expense. Note: A vehicle parked in front of a fully opened garage door is considered attended IF the resident is available to move the vehicle **immediately upon request**. These instances must be only for a short period of time and kept to an absolute minimum, such as brief loading and unloading of passengers or items, and for convenience of repair or delivery people for a brief period. There is no blocking of other vehicles or garages.

Parking of vehicles within Stonegate shall be consistent with the California Vehicle Code.

Parking spaces are for resident and guest parking only. They are not intended as storage area for unused or inoperative vehicles or abandoned items. No vehicle is permitted to park in the Association Common Area Parking spaces for a period over 72 hours. No vehicle displaying a "For Sale" sign shall be parked in the Association Common area parking spaces.

Standard size passenger automobiles, vehicles that are trucks with a factory installed enclosed passenger compartment, SUVs, open bed trucks that do not exceed three-quarter tons in gross carry capacity and that do not bear commercial signage, and vans or minivan-type vehicles that are designed for passenger, not commercial, usage are permitted to park in the Stonegate Common Area Parking spaces, provided they do **not** protrude into the Fire Lane.

Unreasonable maintenance on any vehicle is prohibited in the Association Common Area except for emergency maintenance to enable the vehicle to be started and/or moved. Emergency work is defined as changing a tire, jump starting, etc.

There are certain circumstances where the Association's Board of Directors may approve certain situations as being an "Emergency" and grant permission to park. Contact Cardinal Property Management to be considered in those cases.

Got Tenants?

If your unit is rented to a tenant, please make sure they know the rules and regulations of Stonegate Homeowners Association. Eliminate problems up front by providing a copy of the rules and regulations. Remember you are still the owner of the unit and may be assessed for any violations of the rules and regulations or damage to common area property. That includes items abandoned in the common areas by your tenants. So as part of your normal rental procedure when leasing your unit, present that tenant with a copy of the Stonegate rules and regulations. Contact Cardinal Property Management to obtain a copy of the Rules and Regulations.



Replacement Keys

Please contact April Dana, adana@cardinal-online.com to purchase any common area keys you require. If you are a tenant, your owner must authorize and pay for the keys in advance.

Abandoned Items

If you have a bulky item for pick up, please contact Republic Trash at (866) 238-2444 to make arrangements. You are entitled to three bulky item pick-ups per year with a maximum of 10 items per time. You must contact the disposal company more than 24 hours in advance.

Community Contacts

The following contacts are to assist you in reporting non-emergency events in and around Stonegate Townhomes:

Republic Trash
(714) 238-3300

Garden Grove Police
(714) 741-5704

DPA Security
(714) 448-5294