

A <u>Publication for the Owners & Residents of</u>
Stonegate Homeowners Association

Stonegate

# COMMUNITY NEWS

**COMMUNITY NEWSLETTER** 

**JUNE 2016** 

## New Website Launched - Check It Out!

www.stonegategghoa.com

Check out the new Stonegate Homeowners Association website! You can get copies of meeting minutes, review Association Governing Documents, request work to be done, find payment options, contact Cardinal and more! Learn the next meeting date and agenda, or the latest community news. It's your place to keep informed of what's going on in the community. There is lots of other good information - like copies of the current and back issues of the newsletter. Take a few minutes and familiarize yourself with the Stonegate website at www.stonegategghoa.com.

#### **Cardinal Property Management Contacts**

Stonegate HOA is now professionally managed by Cardinal Property Management. Please send any requests to Cardinal now. Please e-mail requests when possible and put STONEGATE in the subject line.

- Account Manager: Nancy Vlasak, nvlasak@cardinal-online.com
- Administrative Assistant: April Dana, adana@cardinal-online.com
- Customer Service/Maintenance Requests: Sandi Fish, sfish@cardinal-online.com
- Billing Questions: Noel Krips, nkrips@cardinal-online.com

If you need to call Cardinal, please call the office at (714) 779-1300. Office hours are 9:00 a.m. to 5:00 p.m. Monday through Friday. We are closed from 12:30 p.m. to 1:30 p.m. for lunch.

Cardinal Property Management 825 N. Park Center Drive, Suite 101 Santa Ana, CA 92705 www.cardinal-online.com



For after hours emergency assistance, please call: (714) 459-0477

#### Mark Your Calendar!

The Stonegate Homeowners Association Board of Directors *meetings are held on the first Wednesday of every month* at the Community Clubhouse. The next Board of Directors Meeting will be held on:

Wednesday, June 1, 2016 at 6:30 p.m.

#### **Got Tenants?**

If your unit is rented to a tenant, please make sure they know the rules and regulations of Stonegate Homeowners Association. Eliminate problems up front by providing a copy of the rules and regulations. Remember you are still the owner of the unit and may be assessed for any violations of the rules and regulations or damage to common area property. That includes items abandoned in the common areas by your tenants. So as part of your normal rental procedure when leasing your unit, present that tenant with a copy of the Stonegate rules and regulations. Contact Cardinal Property Management to obtain a copy of the Rules and Regulations.

#### PETS AND PEOPLE

#### **Pet Reminders**

Pets are great companions for their people owners. But, along with pet ownership comes responsibility for your pets and consideration for other people. It has come to the Board's attention that there are cases of dogs off leashes in the community and dogs barking incessantly. Many people erroneously think that their dogs won't hurt anyone because they are so friendly. But, dogs don't know other people they may encounter and how dogs may perceive those people is very different from how the dogs interact with their owners. That's why the Association's governing documents include Pet Rules. One important rule is that all dogs must be on leashes when outside the unit in which they reside. Another important rule is to pick up after pets - no one likes to unknowing step in dog excrement, and it's unsightly and unhealthy as well. Pick up after your pet and dispose of the dog bags properly in your trash can. Residents are expected to keep their own property in a clean and sanitary condition.

Imagine trying to enjoy your home, focus on work or get some sleep, and nearby all you hear is a dog barking constantly. No one would like that! That's why there are noise nuisance rules to allow for the quiet enjoyment of one's home. Sometimes you may leave your unit for the day or night and you don't realize that the entire time you are gone your dog barks. So, once someone informs you that your dog is barking continually, remedy the situation immediately. Please find below the Association's Pet Rules and follow them:

- 1. No animals of any kind shall be kept except dogs, cats, or other household pets.
- 2. Pets are not to be kept, bred or maintained for any commercial purpose.
- **3.** It is the responsibility of residents to immediately clean up after their pets. Residents will be expected to keep their own property in a clean and sanitary condition. Report violations to the local Animal Control office.
- **4.** All leash and license laws will apply. No dogs shall be allowed to run free and must be kept on a leash held by an individual fully capable of handling the animal at all times when in the common areas. An owner may be cited for not obeying leash laws and for not picking up dog excrement on common areas.
- **5.** If a cat is permitted outside, it must be spayed or neutered.
- **6.** Pets shall not be permitted in the pool area at any time.
- 7. Pets that bark or howl regularly or incessantly will be considered a nuisance and the owner of the unit where such animals are housed will be required to correct the situation immediately. Report such nuisances to the local Animal Control office.
- **8.** To maintain the cleanliness of the community no bird food dispensers are allowed in the front yard or private patios of residents. This is due to past issues with food attracting rodents and excessive stains from bird defecation.

If you are an owner with tenants, make sure that your tenants are aware of all the Association's Rules and Regulations. You can obtain a copy on the Association's website: www.stonegategghoa.com.



#### **Abandoned Items**

If you have a bulky item for pick up, please contact Republic Trash at (866) 238-2444 to make arrangements. You are entitled to three bulky item pick-ups per year with a maximum of 10 items per time. You must contact the disposal company more than 24 hours in advance.

#### Replacement Keys

Please contact April Dana, adana@cardinal-online.com to purchase any common area keys you require. If you are a tenant, your owner must authorize and pay for the keys in advance.

### Community Contacts

The following contacts are to assist you in reporting nonemergency events in and around Stonegate Townhomes:

**Republic Trash** (714) 238-3300

Garden Grove Police (714) 741-5704

**DPA Security** (714) 448-5294