

A Publication for the Owners & Residents of Stonegate Homeowners Association

# Stonegate COMMUNITY NEWS

COMMUNITY NEWSLETTER

## Association Pool

The Association pool is heated year round. Also, please be reminded of the following Pool Rules:

- 1. The swimming pool and spa are for the use of Stonegate residents and their guests ONLY. Guests MUST be accompanied by their Stonegate Resident Host.
- 2. Eating is prohibited in the pool and spa area. No barbecues are permitted in the pool and spa area.
- 3. Glass containers of any kind (glasses, bottles, cups, dishes, etc.) are prohibited in the pool and spa area.
- 4. Lifesaving equipment shall be used ONLY for its intended purpose.

#### **Clubhouse Rental**

**Reminder** - The Association's clubhouse is available for private use by the residents of Stonegate. If you are interested in renting the clubhouse, please contact Cardinal at 714-779-1300.

#### **Cardinal Property Management Contacts**

Stonegate HOA is professionally managed by Cardinal Property Management. Please send any requests to Cardinal. Please e-mail requests when possible and put STONEGATE in the subject line.

- Account Manager: Theresa Hirschman, theresa@cardinal-online.com
- Assistant Manager: Jennifer Centeno, jcenteno@cardinal-online.com
- Customer Service/Maintenance Requests: Allyson Loyola, allyson@cardinal-online.com
- Billing Questions: Noel Krips, nkrips@cardinal-online.com

If you need to call Cardinal, please call the office at (714) 779-1300. Office hours are 8:30 a.m. to 5:00 p.m. Monday through Friday. We are closed from 12:30 p.m. to 1:30 p.m. for lunch.

Cardinal Property Management 825 N. Park Center Drive, Suite 101 Santa Ana, CA 92705 www.cardinal-online.com



www.cardinal-online.com For after hours emergency assistance, please call: (714) 459-0477

#### AUGUST 2018



The next Regular Board Meeting is scheduled for: August 1, 2018 at 6:30 p.m. in the Association's clubhouse.

#### **Trash Pick-up Days**

Please be reminded that on trash pick-up day large trash trucks require access to the garage alleyways. The Directors are requesting everyone's cooperation in requesting that your hired contractors who have large trucks not park in the garage alleyways on trash pickup days blocking access, as the disposal company will not empty those trash cans in the alleyway if they are blocked.

#### Pets and Patio Areas

With the warmer weather all pet owners are reminded to make sure your patio area is kept clean and sanitary at all times.

#### PARKING RULES REMINDER

Please review the following partial list of the Association's Parking Rules that are consistently violated:

- 1. There are NO assigned Common Area parking spaces for any individual or household. The limited Common Area parking is available to ALL Stonegate residents and their guests on a "first come first serve" basis.
- 2. All Stonegate residents and guests parking a vehicle in the Common Area Parking MUST have a visible and current STONEGATE PARKING PLACARD hanging on the rearview mirror or be on the "safelist". Each lot is allotted ten (10) safelist days per calendar quarter. Contact the Association's Patrol Company for safelisting instructions.
- 3. A licensed patrol company patrols the Common Area Parking nightly. This patrol company enforces the Association Common Area Parking Rules and Regulations and tows any illegally parked vehicle after three (3) cites within a six (6) month period. Vehicles will be towed at the vehicle owner's expense. A vehicle will be towed ONLY when it does not meet the Association Common Area Parking Rules and Regulations.
- Any vehicle parked in the Common Area Parking between 12:00 a.m. and 6:00 a.m. without a Stonegate parking placard properly displayed will be considered illegally parked.
- ALL ALLEYWAYS ARE FIRE LANES! VEHICLES ARE PROHIBITED FROM PARKING IN, OR PROTRUDING INTO ANY FIRE LANE! Vehicles parked in a Common Area Parking space MUST NOT extend into the Fire Lane.
- 6. Unattended parking in the Stonegate Common Area other than in the Common Area Parking spaces is prohibited. Violating vehicles are subject to towing at the vehicle owner's expense. (NOTE: A vehicle parked in front of an FULLY OPENED garage door is considered attended IF the resident is available to move the vehicle IMMEDIATELY UPON REQUEST. These instances must be ONLY for a short period of time and kept to an ABSOLUTE minimum.)
- 7. Maintenance on any vehicle is prohibited in the Association Common Area except for emergency maintenance to enable the vehicle to be started and/or moved. Emergency work is defined as changing a tire, jump starting, etc. Allowable reasonable maintenance is washing, polishing or minor repairs.

#### **Newsletter Topics**

Do you have a topic that you would like included in the newsletter? Please provide any topics to Cardinal Property Management via US Mail or email to **theresa@cardinal-online.com**.

### Visit Your Website!

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#### www.stonegategghoa.com

Check out the new Stonegate Homeowners Association website! You can get copies of meeting minutes, review Association Governing Documents, request work to be done, find payment options, contact Cardinal and more! Learn the next meeting date and agenda, or the latest community news. It's your place to keep informed of what's going on in the community. There is lots of other good information - like copies of the current and back issues of the newsletter. Take a few minutes and familiarize yourself with the Stonegate website at **www.stonegategghoa.com**.

#### Exterior Improvements Require Architectural Committee Approval Prior to Installation

Please contact Jennifer Centeno at Cardinal Property Management to obtain the Gardening and Architectural Forms and processing information. Jennifer's email is jcenteno@cardinalonline.com

#### **Bulky Item Pick Up**

If you have a bulky item for pick up, please contact Garden Grove Disposal at (866) 238-2444 to make arrangements. You are entitled to three bulky item pick-ups per year with a maximum of 10 items per time. You must contact the disposal company more than 24 hours in advance.

Please be reminded that if you have called in for a large item pickup and have placed the item outside to please put a note on that item advising it has been scheduled for large item pickup.

#### **Community Contacts**

The following contacts are to assist you in reporting nonemergency events in and around Stonegate Townhomes:

> **Republic Services** (714) 238-3300

Garden Grove Police (714) 741-5704

**DPA Security** (714) 448-5294