



*A Publication for the Owners & Residents of
Stonegate Homeowners Association*

Stonegate COMMUNITY NEWS

COMMUNITY NEWSLETTER

APRIL 2016

New CPR Maintenance Contract is Now in Place

In order to work on the backlog of items that need to be addressed since the change of management companies, the Board has signed a maintenance contract to have a person on site one day a week beginning Friday, March 25, 2016 to start on projects that need to be done around the community. Life and safety items are to be done first and then items of like kind will be grouped for completion in an efficient and cost-effective manner. Please send any maintenance requests that are HOA responsibility to Customer Service with Stonegate in the subject line. To expedite your request, don't forget to include your unit's address, complete contact information and a good description of what the problem is and where it is located. Those of you who have already submitted maintenance items to Cardinal Property Management, please note that your requests have been compiled and prioritized as noted above. Please be patient as we get this program up and running. **Please do not approach the on-site person for requests - every request must go through the Customer Service Department.** If you have old issues that were reported to the past management company that have not been completed and you have not already informed Cardinal Property Management, please contact Customer Service.

Cardinal Property Management Contacts

Stonegate HOA is now professionally managed by Cardinal Property Management. Please send any requests to Cardinal now. Please e-mail requests when possible and put STONEGATE in the subject line.

- **Account Manager:** Nancy Vlasak, nvlasak@cardinal-online.com
- **Administrative Assistant:** April Dana, adana@cardinal-online.com
- **Customer Service/Maintenance Requests:** Sandi Fish, sfish@cardinal-online.com
- **Billing Questions:** Noel Krips, nkrips@cardinal-online.com

If you need to call Cardinal, please call the office at (714) 779-1300. Office hours are 9:00 a.m. to 5:00 p.m. Monday through Friday. We are closed from 12:30 p.m. to 1:30 p.m. for lunch.

Cardinal Property Management
825 N. Park Center Drive, Suite 101
Santa Ana, CA 92705



A new website is being launched shortly. **Do not send any requests using the old website at this time.**

Mark Your Calendar!

The Stonegate Homeowners Association Board of Directors **meetings are held on the first Wednesday of every month** at the Community Clubhouse. The next Board of Directors Meeting will be held on:

**Wednesday, April 6, 2016 at
6:30 p.m.**

The third and final calling of the Annual Meeting was held on Wednesday, March 2, 2016. Quorum was not obtained to hold the Annual Meeting. No further attempts will be made to hold the Annual Meeting; therefore, the current Board will remain in place until successors are elected. At the April meeting, the Board will hold a brief organizational meeting to elect officers.

Exterior Improvements Require Architectural Committee Approval Prior to Installation

Contact April Dana for Gardening and Architectural Forms and process information. April's email is adana@cardinal-online.com

POOL HEAT IS NOW ON

It's time for pool fun and with that comes some responsibility. Please be reminded of the following pool and spa rules:

Owners: Make sure that your tenants have a copy of the pool/spa rules.

1. Swimming pool and spa hours are between 7:00 a.m. and 10:00 p.m. Please be courteous and keep the sound down when using the pool or spa in the early hours or in the later evenings so you don't disturb residents in nearby units.
2. There is no lifeguard on duty - residents use the pool and spa at their own risk. No resident is permitted in the pool or spa area between the hours of 10:00 p.m. and 7:00 a.m.
3. The Stonegate Pool and Spa area are for use by Stonegate residents and their guests only. Guests must be accompanied by their Stonegate Resident Host.
4. Children under 14 years of age must be accompanied by a responsible Stonegate Adult Resident at least 18 years old. This Stonegate Adult Resident must remain in the pool and spa area until all persons under 14 years of age entering in their charge have left the pool and spa enclosure.
5. No one shall enter the pool and spa area except through the locked gate by the use of a Pool Card Key. The gate shall be locked upon entering or leaving the pool and spa area. Any person entering the Clubhouse from the pool and spa area must be completely dry and have some kind of foot covering.
6. All swimmers must wear proper swimming attire. Street clothing, tee shirts, "cut-offs," etc., are prohibited in the pool or spa.
7. Eating is prohibited in the pool and spa area. No barbecues are permitted in the pool and spa area.
8. Glass containers of any kind are prohibited in the pool and spa area.
9. Skateboards, bicycles, roller skates, roller blades, etc., are prohibited in the pool and spa area.
10. Inflatables, such as rafts, mattresses, inner tubes, etc., are prohibited in the pool and spa area. No snorkeling, scuba gear, surfboards or body boards are allowed. Only life-saving equipment is allowed.
11. Running, jumping, and any type of "horse play" are strictly prohibited in the pool and spa area. Water sports and games are prohibited.
12. Ball playing or throwing Frisbees on the pool deck is prohibited.
13. Life-saving equipment shall be used only for its intended purpose.
14. Swimmers who are not toilet trained must wear a water resistant swim diaper. Take small children to the restroom before they enter the swimming pool or spa.
15. Unsanitary actions such as urinating, defecating, blowing the nose, spitting, etc., in the pool or spa facilities or area are prohibited. Please use the restroom facilities, which can be accessed by use of the Pool Gate Key. Please clean the restroom facilities after use, turn off the light and lock the gate when you leave. If everyone does this then the restroom facilities will always be secure and clean for the next user.
16. Improper conduct such as nudity, loud, rude or profane language and behavior is prohibited.
17. Loud music in the pool and spa area is prohibited at any time.
18. For safety reasons, no chaise lounges are permitted around the spa area.
19. Because doctors have found the use of spas by children under 14 years of age may result in serious illness and injury to the child, please use extreme caution if you make the decision to permit your under age 14 child in the spa with you.
20. Medical opinions support the danger of using spas in combination with drinking alcoholic beverages.
21. If you are being treated by a physician for any medical problems, please consult your physician before use of the pool or spa.
22. Never use the spa without someone in attendance.
23. Animals are prohibited within the fenced area of the pool or spa.
24. Absolutely no smoking of any kind is allowed in the pool area or within ten feet of the pool area.
25. Replacement cost of Pool Card Key is \$50.00. **Contact April Dana, adana@cardinal-online.com to purchase pool keys.**
26. Replacement cost for Pool Gate/Restroom Key is \$50.00.

VIOLATION OF POOL AND SPA RULES MAY RESULT IN LOSS OF POOL AND SPA PRIVILEGES.



Community Contacts

The following contacts are to assist you in reporting non-emergency events in and around Stonegate Townhomes:

Republic Trash
(714) 238-3300

Garden Grove Police
(714) 741-5704

DPA Security
(714) 448-5294

Bulky Item Pick Up

If you have a bulky item for pick up, please contact Garden Grove Disposal at (866) 238-2444 to make arrangements. You are entitled to three bulky item pick-ups per year with a maximum of 10 items per time. You must contact the disposal company more than 24 hours in advance.

Tree Trimming

Now that Spring is here, take a look around and make sure that trees in your yard are trimmed lower than the second story eaves.