



*A Publication for the Owners & Residents of  
Stonegate Homeowners Association*

Stonegate

# COMMUNITY NEWS

COMMUNITY NEWSLETTER

SEPTEMBER 2020

## VOTE! VOTE! VOTE!

You will be receiving your ballot in the near future for the 2020 Annual Meeting/Election of Directors to be held in October. To ensure quorum is achieved to hold the Annual Meeting/Election of Directors, **PLEASE** take a moment to fill out the ballot and mail it following the instructions provided with the ballot. The Board of Directors thank you in advance for your participation.



### Common Area Maintenance

A large portion of members monthly Association assessments are used to maintain the community. Like everything else, the amount of the monthly assessment is based on costs for services, including, but not limited to, landscape maintenance and repairs, pool and spa service and repairs, and general repairs. As an owner/resident the Board depends on you to advise Cardinal Property Management when you observe a situation that needs to be addressed.



### Pets and Patio Areas

With the warmer weather all pet owners are reminded to make sure your patio area is always kept clean and sanitary. Also, please be reminded that the plant material/trees within the patio area must be kept trimmed so as not to exceed the height of the second story eave line.



### Mark Your Calendar!

The next Regular Board Meeting and the Annual Meeting, if quorum is met, are scheduled for: October 7, 2020 at 6:30 p.m., due to the COVID-19 mandates the Board Meeting will be held via telephone conference. The call-in information will be provided to all owners prior to the scheduled Meeting.

### Tennis Court

Please be reminded to completely close and lock the tennis court gate when leaving.

### Parking Permits

To request and/or obtain a parking permit please contact Patrol One by email at [permits@patrol-one.com](mailto:permits@patrol-one.com). Please be reminded that the old parking placards are no longer valid.

## Trash Pick-up Days

Please be reminded that trash cans may be put out for collection no earlier than the evening of the day before scheduled collection and must be removed from the common area no later than the evening of collection day. **Bulky items also cannot be placed out for pickup until the night before the scheduled pick up.**

Also, be reminded that on trash pick-up day large trash trucks require access to the garage alleyways. The Directors are requesting everyone's cooperation in requesting that your hired contractors who have large trucks not park in the garage alleyways on trash pick-up days blocking access, as the disposal company will not empty those trash cans in the alleyway if they are blocked. **Also, please be reminded to break down large boxes when disposing of them, as the disposal company is not required to pick them up.**



### Clubhouse

Please be advised that due to COVID-19 mandates the clubhouse will be closed until further notice.

## Cardinal Property Management Contacts

Stonegate HOA is professionally managed by Cardinal Property Management. Please send any requests to Cardinal. Please e-mail requests when possible and put STONEGATE in the subject line.

- **Account Manager:** Theresa Hirschman, [theresa@cardinal-online.com](mailto:theresa@cardinal-online.com)
- **Assistant Manager:** Danielle Zarate, [dzarate@cardinal-online.com](mailto:dzarate@cardinal-online.com)
- **Customer Service/Maintenance Requests:** Cardinal Customer Care, [customercare@cardinal-online.com](mailto:customercare@cardinal-online.com)
- **Billing Questions:** Noel Krips, [nkrips@cardinal-online.com](mailto:nkrips@cardinal-online.com)

If you need to call Cardinal, please call the office at (714) 779-1300. Office hours are 8:30 a.m. to 5:00 p.m. Monday through Friday. We are closed from 12:30 p.m. to 1:30 p.m. for lunch.

**Cardinal Property Management**  
825 N. Park Center Drive, Suite 101  
Santa Ana, CA 92705  
[www.cardinal-online.com](http://www.cardinal-online.com)



**For after hours emergency assistance, please call: (714) 459-0477**

## Exterior Improvements Require Architectural Committee Approval Prior to Installation

Please contact Danielle Zarate at Cardinal Property Management to obtain the Gardening and Architectural Forms and processing information. Danielle's email is [dzarate@cardinal-online.com](mailto:dzarate@cardinal-online.com)

## Visit Your Website!

[www.stonegateghoa.com](http://www.stonegateghoa.com)

Check out the new Stonegate Homeowners Association website! You can get copies of meeting minutes, review Association Governing Documents, request work to be done, find payment options, contact Cardinal and more! Learn the next meeting date and agenda, or the latest community news. It's your place to keep informed of what's going on in the community. There is lots of other good information - like copies of the current and back issues of the newsletter. Take a few minutes and familiarize yourself with the Stonegate website at [www.stonegateghoa.com](http://www.stonegateghoa.com).

## Community Contacts

The following contacts are to assist you in reporting non-emergency events in and around Stonegate Townhomes:

**Republic Services**  
(714) 238-3300

**Garden Grove Police**  
(714) 741-5704

**Patrol One**  
(714) 541-0999