

A Publication for the Owners & Residents of Stonegate Homeowners Association

Stonegate

# COMMUNITY NEWS

**COMMUNITY NEWSLETTER** 

**MAY 2020** 



# **Spring Is In The Air**

With spring fast approaching this is a reminder that all trees and plant material in the patio area need to be trimmed below the second story eaves.

# **Community Facilities**

Please be advised that due to COVID-19 mandates the pool and clubhouse will be closed until further notice.

### **Cardinal Property Management Contacts**

Stonegate HOA is professionally managed by Cardinal Property Management. Please send any requests to Cardinal. Please e-mail requests when possible and put STONEGATE in the subject line.

- Account Manager: Theresa Hirschman, theresa@cardinal-online.com
- Assistant Manager: Danielle Zarate, dzarate@cardinal-online.com
- Customer Service/Maintenance Requests: Cardinal Customer Care, customercare@cardinal-online.com
- Billing Questions: Noel Krips, nkrips@cardinal-online.com

If you need to call Cardinal, please call the office at (714) 779-1300. Office hours are 8:30 a.m. to 5:00 p.m. Monday through Friday. We are closed from 12:30 p.m. to 1:30 p.m. for lunch.

Cardinal Property Management 825 N. Park Center Drive, Suite 101 Santa Ana, CA 92705 www.cardinal-online.com

CARDINAL PROPERTY MANAGEMENT

For after hours emergency assistance, please call: (714) 459-0477



# MARK YOUR CALENDAR!

The next Regular Board Meeting is scheduled for: June 3, 2020 at 6:30 p.m. in the Association's clubhouse, if the COVID-19 mandates have been lifted. Otherwise the Board Meeting will be held via telephone conference.

#### **Patio Drains**

Please be reminded that maintenance and/or repair of the patio drains is the individual owner's responsibility. It is recommended that after all the recent rains that all owners clean their patio drains in anticipation of more rain to come.

# **Common Area Maintenance**



A large portion of members monthly Association assessments are used to maintain the community. Like everything else, the amount of the monthly assessment is based on costs for services, including, but not limited to, landscape maintenance and repairs, pool and spa service and repairs, and general repairs. As an owner/resident the Board depends on you to advise Cardinal Property Management when you observe a situation that needs to be addressed.



# **Trash Pick-up Days**

Please be reminded that trash cans may be put out for collection no earlier than the evening of the day before scheduled collection and must be removed from the common area no later than the evening of collection day.

Also, be reminded that on trash pick-up day large trash trucks require access to the garage alleyways. The Directors are requesting everyone's cooperation in requesting that your hired contractors who have large trucks not park in the garage alleyways on trash pick-up days blocking access, as the disposal company will not empty those trash cans in the alleyway if they are blocked.

Also, please be reminded to break down large boxes when disposing of them, as the disposal company is not required to pick them up.

Exterior
Improvements
Require
Architectural
Committee
Approval Prior to
Installation

Please contact Danielle Zarate at Cardinal Property Management to obtain the Gardening and Architectural Forms and processing information. Danielle's email is dzarate@cardinal-online.com

#### **Visit Your Website!**

www.stonegategghoa.com

Check out the new Stonegate Homeowners Association website! You can get copies of meeting minutes, review Association Governing Documents, request work to be done, find payment options, contact Cardinal and more! Learn the next meeting date and agenda, or the latest community news. It's your place to keep informed of what's going on in the community. There is lots of other good information - like copies of the current and back issues of the newsletter. Take a few minutes and familiarize yourself with the Stonegate website www.stonegategghoa.com.

## **Community Contacts**

The following contacts are to assist you in reporting nonemergency events in and around Stonegate Townhomes:

Republic Services (714) 238-3300

**Garden Grove Police** (714) 741-5704

**Patrol One** (714) 541-0999