

PACIFIC SHORES AT RANCHO SAN CLEMENTE

June 2018

Board of Directors

President: Bill Rhodes
Vice President: Jeff Hawley
Treasurer: Gerwyn Williams
Secretary: Veer Beri
Member at Large: Tom Thompson

Management

Account Executive:
Lydia Audette (McCaig)
Direct: (949) 855-1800, x9399
lydia.audette@
seabreezemgmt.com

**After-Hours Emergency
Maintenance:**
(800) 232-7517

Customer Care:
(949) 855-1800, Option 1
customercare@
seabreezemgmt.com

Escrow:
(949) 855-1800, Option 2

General Information

Association Website:
www.pacific-shores.org

**San Clemente Police Dept.
Non-Emergency Line:**
(949) 770-6011

CR&R Waste Services:
(877) 728-0446

**Utility Service Division
Start or Stop Service:**
(949) 361-8315

**Life-Threatening
Emergencies:**
911

REMINDER: Architectural Applications Are Required



Summer is here! With longer days, vacation time, and warmer weather, now is the time that many opt to check items off their outdoor “To-Do” list!

Please be reminded that any exterior modification or improvement, *including* new windows, doors, landscape, or hardscape renovations, must first receive approval from the Pacific Shores Committee AND Rancho San Clemente Master Association *before* your project commences.

Applications can be found on the Association’s website at www.pacific-shores.org

YARD OF THE MONTH!

The Association takes pride in the beautification efforts of it’s members! By now, you have noticed that each monthly newsletter highlights a Pacific Shores member that has taken the steps to thoughtfully improve the appearance of the neighborhood through their landscape or hardscape improvements. Winners will be featured in the monthly newsletter. Join us in congratulating 20 La Mission!



JUNE 2018 Important Dates

- **Trash Pick-Up:** Wednesday
Trash cans must be removed from the street by end of day
- **Father’s Day:** Sunday, June 17th. Make brunch and lunch reservations early to ensure you have a seat!
- **Next Board Meeting:** Monday, June 25, 2018** at 6:30PM
Location: Bella Collina Golf Club – 200 Avenida La Pata, San Clemente
*** Please note the new meeting schedule of the 4th Monday of the month!*
- **Rancho San Clemente Master Association**
Managed by: Curtis Management— 5050 Avenida Encinas, Suite 160, Carlsbad, CA
Contact: Sheryl Sharp—ssharp@curtismanagement.com or (877) 587-9844
Please also visit www.rscca.com

MAIL OUT: Fiscal Year Budget

Your Association operates on a July 31st—June 30th fiscal year. Please be on the look out for your 2018-2019 fiscal year budget and annual disclosure mailer to arrive by the first of June! This is a large envelope package that usually contains between 20-25 pages.

While they are always readily available at your request, the documents and information included in this mail out are required to be provided to you on an annual basis (at minimum) in accordance with California Civil Code. Take a moment to view this important information.



“I have a Complaint” : Techniques to Use that Get Results



Our Board of Directors and management company welcome constructive complaints because they help them do a better job. Results-oriented complaints usually can be settled in the initial stage and the result will be fewer complaints in the future. Here are some techniques to follow to ensure results:

- Keep the tone polite and professional. Try not to get angry or emotional.
- Avoid using threats. Threats diminish productive communication. If you push others they may respond emotionally and the issue will be lost in the process.
- State what you want done.
- Listen and ask questions.
- If you cannot agree on a solution stay calm. Do some more research. But remain calm.

COMMUNITY REMINDERS: RULES AND REGULATIONS

With the busy, summer months approaching, please kindly be reminded of the Association’s Rules and Regulations:

- No sign or billboard of any kind shall be displayed for public view.
- Pets are to remain on leash at all times when in the Association’s common areas.
- No noxious or offensive trade or activity shall be permitted, no shall anything be done which shall in any way interfere with the quiet enjoyment of an owner’s respective residence.
- Trash cans are to be removed from the street, and stored out of public view, the day of collection.



QUOTE OF THE MONTH:

With the new day comes new strength and new thoughts.
- Eleanor Roosevelt