

...East Lake Shores Residents' Quick Reference Guide 2023...

TWO ASSOCIATIONS—Shores Homeowners belong to two homeowner associations:

Master Assn: Owns the lake (and a three-foot easement all around the lake), clubhouses, pools, and community boats. 2240 homes, including 191 Shores homes, are members of this Association. Problems concerning the lake, clubhouses, etc. should be directed to Clubhouse staff (779-0657).

Shores Assn: Only Shores homeowners belong to this Association which is responsible for roofing, painting, fencing, landscaping outside your gate, cable TV **and internet**, insurance on structures (**walls out coverage**, not contents). Problems concerning the Shores should be directed to **StoneKastle Community Management, Inc.** (Ph: 714-395-5245; Fax: 714-866-575-0549) or to your street representative.

SHORES PARKING AND STREETS—The eight Shores streets are private and, therefore, not patrolled or maintained by the City of Yorba Linda. Problems with the streets or lighting should be referred to StoneKastle Community Management or to your street representative. Even though a parking pad is directly in front of a particular house, it is not for that resident's exclusive use. Garages must be used for parking residents' cars because there is only one common area parking spot per house per street. Below are a few other parking regulations:

- Let your guests know they should park in designated parking spots, not in front of your garage. Parallel parking is not allowed. It is unsafe, unsightly and can damage the landscaping and irrigation that will be charged back to the Member.
- Vehicles should not back into parking spaces because it causes damage to Association maintained landscaping.
- Vehicles may not be parked longer than 72 hours without being moved (stored vehicles).
- Large vehicles that extend beyond the parking pad and swale (curved concrete between the parking pad and the asphalt street) should be parked on the public streets of Vista Laguna or Paseo de Las Palomas.

YARD MAINTENANCE—

Outside gate: Maintained by Shores Assn. Residents cannot add or remove plantings to or from this area. Problems should be directed to the Shores Landscape Committee.

Inside gate: Resident's responsibility, but before any changes are made to landscape (hard or soft), resident must submit plans to the Architectural Committee for approval.

Three-foot area bordering the lake: There is a 3-foot easement that belongs to the Master Assn. because it borders the lake. Residents have the exclusive use of this area and are responsible for maintaining it, but it is crucial that any changes to this area be submitted to the Shores Architectural and Master Lake Management Committees. No trees are to be planted in this area.

CHANGES TO THE EXTERIOR OF YOUR HOME—Any visible changes to the exterior of your home or landscape (hard or soft) must have detailed plans submitted to the Shores Architectural Committee. Written approval must be obtained before any work begins. Architectural forms can only be obtained from StoneKastle and NOT AT THE CLUBHOUSE.

SHORES SERVICES—

Gas: SoCalGas	800-427-2200	Trash: Republic Services	877-692-9729
Water: Yorba Linda Water Dist.	714-701-3000	Police: O.C. Sheriff.:	714-647-7000
Electric: So. Cal. Edison	800-684-8123	Telephone: AT&T	800-288-2020
Cable/Internet: Spectrum Bulk Acct.	833-697-7328	Emergency: 911	

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CABLE SERVICE—Basic cable and high speed internet service up to 500mb download speed is included in the monthly Shores Assn. dues. Our contract with Spectrum (formerly Time Warner Cable-through the “Bulk Account Dept.”) includes (a) 2 High Definition Set-Top Boxes; (b) full basic cable channels; (c) all HBO and Showtime channels and (d) **internet modem and wi-fi router.** To add additional premium channels, additional digital service boxes or DVR, residents can contact Spectrum – Bulk Acct Dept. (toll free 833-697-7328) who will bill directly for any additional services. The local office is located at 2500 East Imperial Hwy., Suite 175, Brea, CA 92821 (west side of Trader Joe's building).

A satellite dish is allowed at homeowner expense upon Shores Architectural Committee approval. Homeowners are responsible for any damage caused to the roofs by installation of such a dish.

TRASH SERVICE—Republic Disposal (877-692-9729). Pick up day is Thursday. Trash barrels should be put out after 6 PM Wednesday and removed by 6 PM Thursday. The black barrel is for garbage; the green barrel is for recyclables; the optional brown barrel is for yard waste. Bulky item pickups can be arranged at no cost.

Household hazardous waste items (TV and other electronics, paint, batteries, etc.) can be disposed of at the Orange County Household Hazardous Waste Collection Center located at 1071 N. Blue Gum Street, Anaheim, at no expense to residents. Call 877-692-9729 for hours of operation and directions. (www.republicservices.com)

NOISE—Shores homes are very close together and neighbors should remember to be considerate of each other, especially on weeknights. Noise travels further over water than it does over land, so your neighbors across the water may be able to clearly hear conversations and laughter taking place on your back patio. Please, no barking dogs!

BOARD MEETINGS—Homeowners are encouraged to attend monthly Shores and Master board meetings at the Clubhouse to stay informed as well as to contribute opinions on important issues.

Shores Board of Directors Meeting: Second THURSDAY of each month at 7:00p.m.
Master of Directors Meeting: Second Tuesday of each month at 7:00p.m.

GOVERNING DOCUMENTS—Each homeowner is responsible for reading and abiding by the Shores Governing Documents, referred to as the CC&Rs, Bylaws, Rules and Regulations, Architectural Guidelines.

STAY INFORMED! Be sure to advise your street representative about any change or correction of your email address to receive email alerts whenever there is community news, meeting notices and other important information.

The community website at www.myhoa.com/eastlakevillageshores/ also has important documents including Rules and Regulations, Town Hall presentations, Architectural Guidelines and application, Guidelines for Lighting, Parking and Painting, among other items.

StoneKastle office address: 22722 Old Canal Road #B, Yorba Linda, Ca. 92887, located on the same property as John Force Racing in Savi Ranch. Accounting information is available at <https://comwebportal.com/login>.

The above information is not to be interpreted as a summary of or in place of the CC&Rs or any other rules and regulations. The above is provided to you for informational purposes only.